

The Lithofin Warranty

Lithofin MN Stain-Stop

Lithofin offers a warranty on natural stone surfaces treated with Lithofin MN Stain-Stop. This warranty stating, that said surfaces will remain water repellent and resistant to staining through normal, non-acidic household substances when compared to the untreated stone for a period of 20 (in words TWENTY) years.

Terms and Conditions

1. Lithofin MN Stain-Stop must be applied by a registered applicator, certified by Lithofin. This measure is to ensure the correct application of Lithofin MN Stain-Stop.
2. The natural stone surface must be maintained according to the Lithofin cleaning and maintenance system. Spills and splashes must be mopped up immediately and/or removed with the appropriate Lithofin cleaner.
3. The natural stone surface must not be exposed to wear and tear, which can reasonably be considered to be uncommon.

Claims against Lithofin arising from this warranty can only be accepted when (1) the water repellent and stain resistant effect can be shown to have diminished, and (2) it is verifiable that the surface has been maintained properly.

In case of a justified claim, Lithofin will retreat the surface in such a way as to ensure the water repellence and the stain resistance of the natural stone surface.

1. All claims arising from this warranty are to be made in writing and in a timely manner, within one month at the latest.
2. In case of a dispute concerning the cause of any damage, an independent third party is to be consulted. This third party is to be approved by both parties involved in the dispute. Both parties strive for an agreement based on the opinion of the neutral third party. Any cost arising from this expert opinion will be carried by the party responsible for the damage.
3. Should it prove impossible to reach a mutual agreement within six months, either party has the right to resort to legal action. This warranty is governed by the laws of the Federal Republic of Germany.

The Lithofin Cleaning and Maintenance System

Details concerning correct cleaning and maintenance are listed on the stone-specific method statements. These method statements will be handed over by the certified applicator after the surface has been treated, and they are part of the warranty terms and conditions.

Lithofin refuses any claims and denies liability for damages incidental or consequential arising from incorrect or inappropriate use of its products. With the exception of the above stated terms and conditions, Lithofin provides no other warranties, express or implied.

Wendlingen, 25.10.2007



Agents for Australia:

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