

Vire, on 20/06/2024

FLOATING STONES  
779 GREAT NORTHERN HIGHWAY  
DONNYBROOK 6239  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T110 L , Serial Number 585**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T110 L, serial number 585.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX07 Schneider material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T110 L, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

TILLET NATURAL STONE INDUSTRIES  
162 WEST TERRACE  
HINDMARSH 5007  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T522 , Serial Number 36**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T522, serial number 36.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX47, XBTK screen, other electrical equipment**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T522, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

SANDMAN STONE  
7 HEPNER PLACE  
NORTH GEELONG  
NORTH GEELONG VIC 3215  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 , Serial Number 16**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55, serial number 16.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX17 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

EUROPEAN MARBLE CENTER  
6 6A LEVANSWELL ROAD  
VICTORIA 3189  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 , Serial Number 17**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55, serial number 17.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX17 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

DINDLOY PTY LTD  
STONE AND TILE CENTRE  
MORNINGTON 3931  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 , Serial Number 18**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55, serial number 18.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX17 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

CARUSO GROUP MARBLE  
FACTORY 4  
15 RAMAGE STREET  
BAYSWATER VIC 3153  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 , Serial Number 19**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55, serial number 19.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX17 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

GRANITE INNOVATIONS  
3 WILDON STREET  
BELLEVUE 6056WA  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 , Serial Number 22**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55, serial number 22.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX17 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

TILLET NATURAL STONE INDUSTRIES  
162 WEST TERRACE  
HINDMARSH 5007  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 , Serial Number 23**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55, serial number 23.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX17 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.



Vire, on 20/06/2024

DINDLOY PTY LTD  
STONE AND TILE CENTRE  
MORNINGTON 3931  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 , Serial Number 26**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55, serial number 26.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX17 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

PDA MARBLE GRANITE  
26 KENDALL NORTH AVENUE  
QUEANBEYAN 2620  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 , Serial Number 60**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55, serial number 60.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX17 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

ANDREW JOHN SYDES  
141 SOUTH BRIDGENORTH ROAD  
BRIDGENORTH - TASMANIE 7277  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 , Serial Number 66**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55, serial number 66.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX17 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

EXCLUSIVE MARBLE AND GRANITE  
UNIT 7/21 CAPPELA CRES  
MOORABBIN 3189  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 , Serial Number 90**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55, serial number 90.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX17 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

HUTCHBY STONE  
58, Mc Eachan  
EDMONTON 4869  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 , Serial Number 96**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55, serial number 96.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX17 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

LODGE BROS  
331 DAREBIN ROAD  
VICTORIA 3072  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 , Serial Number 109**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55, serial number 109.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX17 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

MOORABBIN MARBLE & GRANITE  
17 NELLBERN ROAD  
MOORABBIN 3189  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 ADVANCE , Serial Number 206**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55 ADVANCE, serial number 206.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: Mechanical and electrical equipment**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55 ADVANCE, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

AUSTRALIAN MAJESTIC MARBLE AND  
GRANITE  
9/316 BRISBANE ROAD  
ARUNDEL QLD, 4240  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 ADVANCE , Serial Number 216**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55 ADVANCE, serial number 216.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: Mechanical and electrical equipment**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55 ADVANCE, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.



Vire, on 20/06/2024

AFFORDABLE STONE BENCHTOPS  
999A Fairfield Road  
ROCKLEA 4106  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 ADVANCE , Serial Number 217**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55 ADVANCE, serial number 217.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: Mechanical and electrical equipment**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55 ADVANCE, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

TUFF STONE PTY LTD  
11 FURY COURT  
CLAYTON SOUTH  
VICTORIA 3169  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 ADVANCE , Serial Number 221**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55 ADVANCE, serial number 221.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: Mechanical and electrical equipment**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55 ADVANCE, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

ADRIATIC STONE  
2 KYLIE PLACE  
CHELTENHAM 3192  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 ADVANCE , Serial Number 231**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55 ADVANCE, serial number 231.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: Mechanical and electrical equipment**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55 ADVANCE, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

BALTIC STONEMASON PROFESSIONALS  
BALTIC STONEMASON PROFESSIONAL  
S  
DANDENONG 3175  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 CO , Serial Number 77**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55 CO, serial number 77.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX37 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55 CO, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

ALLURE LIVING  
5/4 WARMAN ROAD  
PERTH 6065  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 CO , Serial Number 82**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55 CO, serial number 82.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX37 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55 CO, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

STONEWARE PRODUCTIONS PTY LTD  
49 - 51 BARNETT AVENUE  
GLYNDE SOUTH AUSTRALIA 5070  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 CO , Serial Number 97**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55 CO, serial number 97.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX37 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55 CO, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

STONEWARE PRODUCTIONS PTY LTD  
49 - 51 BARNETT AVENUE  
GLYNDE SOUTH AUSTRALIA 5070  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T55 CO , Serial Number 98**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T55 CO, serial number 98.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: TSX37 material**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T55 CO, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.

Vire, on 20/06/2024

GOSFORD MARBLE AND GRANITE  
323, MANNS ROAD  
WEST GOSFORD NSW 2250  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T108 V1.2 L , Serial Number 174**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T108 V1.2 L, serial number 174.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: Schneider Automatism TSX07 without xbthm screen**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T108 V1.2 L, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.



Vire, on 20/06/2024

BRAVVO  
26, VALES STREET  
MALAGA, WA 6090  
Australie

**Subject: Important Information Regarding the End of Technical Support for Certain Components of Your Machine T108 V2.1 L , Serial Number 307**

Dear Sir/Madam,

We are contacting you as a Thibaut customer, using the machine T108 V2.1 L, serial number 307.

We would like to inform you that, due to technological advancements and the obsolescence of materials from suppliers (production cessation...), **we will no longer be able to provide technical support for certain components as of today. However, please note that your machine remains functional in its current state.**

**The designation of the affected hardware components is: Schneider Automatism TSX07 with xbthm screen**

If there are alternatives available outside of Thibaut, we will be sure to suggest them to you.

If you have any questions, please do not hesitate to reach out to us via our Thibaut Web portal.

We sincerely thank you for your loyalty and regret this situation, which is beyond our control.

We remain committed to providing you with innovative and quality solutions.

Best regards,

Thibaut Customer Service

PS: If you no longer own the machine T108 V2.1 L, we would appreciate it if you could inform us via our Thibaut Web portal , specifying, if applicable, the name of the acquiring company.